

**PLEASE NOTE: Insert Area code 604 before dialling each number, unless otherwise noted!**

**In case of an EMERGENCY CALL 911**

If unsure who to call:

Westridge Security: (24hr call & text) 604-626-1609

or BIA Office: 604-467-2420 for assistance

#### **What is Anti-social Behaviour?**

Any aggressive, intimidating or destructive activity that damages or destroys another person's quality of life.

#### **Anti Social Behaviour definition is**

**the behaviour by an individual or group that results in:**

- another party feeling personally threatened
- creates a public nuisance, or
- has a detrimental impact upon the environment and thereby has a detrimental effect upon the quality of life of an individual or the community as a whole.

#### **Street problems which can include...**

- Begging & panhandling
- Intimidation
- Sex trade workers
- Dealing and buying drugs in public
- Loitering inside or outside your business
- Blocking or intercepting customers trying to enter your business
- Noise
- Harassment

#### **Environmental Anti-social behaviour includes:**

- Graffiti
- Littering
- Vandalism

**How anti-social behaviour affects us:** Anti social behaviour impacts negatively on all people, young and old, in all communities. It reduces the quality of life for all residents. Graffiti doesn't look good and has a huge impact on our communities, not to mention the costs of cleaning it up.

#### **Why does Anti-Social Behaviour happen?**

There are many factors that could cause the risk of anti-social behaviour happening.

#### **What you can do?**

Do not confront or say anything to a person demonstrating anti social behaviour. Any concerns, or other community safety issues, please do not **hesitate** to **contact RM RCMP at 604-463-6251, or in case of an emergency call 911.**

This directory is distributed to every downtown Maple Ridge BIA business and service provider. Purpose: A Resource Directory for day to day use, providing mostly "local" contact numbers, in case of possible emergencies or issues.

Visit website [www.downtownmapleridge.ca](http://www.downtownmapleridge.ca) for details on provided resource information and their purpose.

For additional copies, call 604-467-2420, or email: [executivedirector@downtownmapleridge.ca](mailto:executivedirector@downtownmapleridge.ca)

#### **RCMP ONLINE REPORTING:**

Providing an alternative way to report non-emergency crimes which are reviewed and entered into the RCMP Records Management System by your local detachment. Your report is vital in assisting RCMP with identifying crime trends and deterring future crimes.



<https://ocre-sielc.rcmp-grc.gc.ca/ridgemeadows>



## **DOWNTOWN MAPLE RIDGE**

*Ours to Share!*

## **Resource Directory**

**COMMITTED TO THE CORE**

Distributed by:

Downtown Maple Ridge

Business Improvement Association

#34 – 22374 Lougheed Hwy.

Maple Ridge, B.C. V2X 2T5

**604-467-2420**

[DowntownMapleRidge.ca](http://DowntownMapleRidge.ca)

## CRISIS INTERVENTION

Emergency (Police, Fire or Ambulance).....	911
R.C.M.P (non-emergency) .....	463-6251
Fire Department (non emergency).....	463-5880
BC Health Link .....	811
Community Service Info Line .....	211
City of Maple Ridge Bylaws.....	467-7305
Westridge Security .....	626-1536
(24 hr call & Text Line) .....	626-1609
Fraser Health Crisis Line.....	951-8855
Community Safety Officer (CSO) .....	467-7305
<a href="mailto:communitysafety@mapleridge.ca">communitysafety@mapleridge.ca</a>   (responders to anti-social behaviours, aggressive panhandling, homeless encampments)	
Helpline for Children: <b>(NO 604)</b> .....	310-1234
(24 hrs) .....	1-800-668-6868
General Distress Line: .....	1-800-784-2433
Seniors Distress Line: .....	872-1234
Rape Crisis Centre .....	255-6344
Transition House – Domestic Violence .....	467-9939
Poison Control Centre .....	682-5050
BC Mental Health Crisis Line <b>(NO 604)</b> .....	310-6789
Crime Prevention – Community Policing.....	467-7644
Crime Stoppers .....	1-800-222-8477
BC Hydro (power outage) .....	1-888-224-9376
Fortis BC (Gas emergency).....	1-800-663-9911
SPCA Maple Ridge .....	463-9511
SPCA Emergency Line.....	841-2642
<a href="mailto:mapleridge@sPCA.bc.ca">mapleridge@sPCA.bc.ca</a>	

## COUNSELLING SERVICES

Affordable Family Counselling.....	467-6911
Cythera Counselling Centre .....	467-9939
Early Psychosis Intervention Program.....	777-8386
Valley Therapy .....	463-3026
UBC Counselling Centre.....	827-1523

## GOVERNMENT AGENCIES

B.C. Government Agent/Service BC .....	466-7470
B.C. Human Rights Clinic .....	622-1100
City of Maple Ridge / ALL departments .....	463-5221

## HOUSING

Coast Mental Health .....	479-4489
Alouette Heights .....	236-880-5202
(temp. low income assisted living)	
B.C. Housing .....	433-1711
(Toll Free) .....	1-866-465-6873
Outreach Services (ext 2) .....	466-3031
Red Door Housing .....	209-6778
Tenancy Branch .....	660-1020

## DRUG AND ALCOHOL SERVICES

Al-Anon Central Services .....	688-1716
Alcoholics Anonymous .....	434-3933
Alouette Addiction Services.....	467-5179
▪ Needle Pick Up (10am-3pm, Mon-Fri) .....	467-5179
Hannah House Recovery for Women .....	466-4215
Innervisions Recovery Society.....	465-3228
One Way Club.....	463-6617
Pacific Community Resources (Youth Drug and alcohol services) .....	836-6580

## TRANSPORTATION & FOOD

Alouette Taxi .....	466-1313
Bus Information .....	953-3333
Salvation Army RM (food & shelter) .....	463-8296
Friends In Need Foodbank MR .....	466-3663
Friends In Need Foodbank PM .....	460-4619
Handy Dart .....	575-6600
Meals on Wheels (ext 1218) .....	467-6911

## HEALTH CARE CENTRES

Fraser Health Community Health Ctr .....	476-7000
Poison Control Centre: .....	1-800-567-8911
Public Health Unit: .....	476-7000
Ridge Meadows Hospital .....	463-4111
Ridge Meadows Foundry .....	380-3133
Downtown MR Care Clinics:	
Fraser Medical Care Clinic .....	463-1300
Pure Care Clinic .....	477-8800
Urgent and Primary Care Centre .....	476-4650

## FINANCIAL AID

MR Rent Bank .....	604-526-2522
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## LEGAL SERVICES & ADVOCACY

Access Justice Hotline .....	878-7400
Disability Alliance BC.....	872-1278
Family Justice Centre .....	466-7345
Legal Aid BC /MR ext. 1210.....	467-6911
Legal Aid BC Call Centre.....	408-2172
Victims Information Line .....	1-800-563-0808

## SUPPORT ORGANIZATIONS

Act II Child & Family Services .....	463-0965
Adult Mental Health Resource Centre .....	467-6055
Alouette Addictions (Office).....	467-5179
Alouette Addictions (Outreach) .....	616-4784
Alzheimer's Society .....	681-6530
BC Schizophrenia Soc. (BCSS) .....	270-7841
Child Care Resource & Referral .....	467-2273
Coast Mental Health (Outreach)ext. 2.....	466-3031
CSO's & Parking Enforcement.....	467-7305
Cythera Transition House.....	467-9939
Family Educ. & Support Centre.....	467-6055
Katzie First Nation-Band Office .....	465-8921
MR Community Resource HUB .....	
<a href="mailto:mapleridgecommunityresourcehub@gmail.com">mapleridgecommunityresourcehub@gmail.com</a> (Monday – Friday 9:30am– 3pm; Closed Stat Holidays)	
MR/PM Community Services.....	467-6911
Maple Ridge Leisure Centre.....	467-7322
Mental Health Self Support Centre .....	476-7165
Ministry for Children and Families.....	466-7300
Mood Disorders Assn .....	873-0103
Problem Gambling Help Line .....	1-888-795-6111
R.M. Assoc.for Community Living .....	467-8700
Ridge Meadows Hospice Soc .....	463-7722
School District #42 .....	463-4200
Senior's Distress Line .....	872-1234
The Asante Centre .....	467-7101
West Coast Family Resource .....	466-7328
Work BC Employment Services .....	466-4600