

PLEASE NOTE: Insert Area code 604 before dialling each number, unless otherwise noted!

In case of an EMERGENCY CALL 911

If unsure who to call:

Westridge Security: (24hr Security Dispatch Service) 604-463-8933
or DMRBIA Office: 604-467-2420 for assistance

What is Anti-social Behaviour?

Any aggressive, intimidating or destructive activity that damages or destroys another person's quality of life.

Anti Social Behaviour definition is

the behaviour by an individual or group that results in:

- another party feeling personally threatened
- creates a public nuisance, or
- has a detrimental impact upon the environment and thereby has a detrimental effect upon the quality of life of an individual or the community as a whole.

Street problems which can include...

- Begging & panhandling
- Intimidation
- Sex trade workers
- Dealing and buying drugs in public
- Loitering inside or outside your business
- Blocking or intercepting customers trying to enter your business
- Noise
- Harassment

Environmental Anti-social behaviour includes:

- Graffiti
- Littering
- Vandalism

How anti-social behaviour affects us: Anti social behaviour impacts negatively on all people, young and old, in all communities. It reduces the quality of life for all residents. Graffiti doesn't look good and has a huge impact on our communities, not to mention the costs of cleaning it up.

Why does Anti-Social Behaviour happen?

There are many factors that could cause the risk of anti-social behaviour happening.

What you can do:

Do not confront or say anything to a person demonstrating anti social behaviour. Any concerns, or other community safety issues, please do not **hesitate** to **contact RM RCMP at 604-463-6251, or in case of an emergency call 911.**

This directory is distributed to every downtown Maple Ridge BIA business and service provider. Purpose: A Resource Directory for day to day use, providing mostly "local" contact numbers, in case of possible emergencies or issues.

Visit website www.downtownmapleridge.ca for details on provided resource information and their purpose.

For additional copies, call 604-467-2420, or email: executivedirector@downtownmapleridge.ca

RCMP ONLINE REPORTING:

Providing an alternative way to report non-emergency crimes which are reviewed and entered into the RCMP Records Management System by your local detachment. Your report is vital in assisting RCMP with identifying crime trends and deterring future crimes.



<https://ocre-sielc.rcmp-grc.gc.ca/ridgemeadows>



DOWNTOWN MAPLE RIDGE

Ours to Share!

Resource Directory

COMMITTED TO THE CORE

Distributed by:

Downtown Maple Ridge

Business Improvement Association

#34 – 22374 Lougheed Hwy.

Maple Ridge, B.C. V2X 2T5

604-467-2420

DowntownMapleRidge.ca

CRISIS INTERVENTION

Emergency (Police, Fire or Ambulance)	911
R.C.M.P (non-emergency)	463-6251
Fire Department (non-emergency)	463-5880
BC Health Link	811
Community Service Info Line	211
City of Maple Ridge Bylaws	467-7305
Westridge Security (24-hour Security) (Street disturbances, disruptive individuals, safety concerns, safe walk)	463-8933
Fraser Health Crisis Line	951-8855
Community Safety Officer (CSO) (responders to anti-social behaviours, aggressive panhandling, homeless encampments)	467-7305
	communitysafety@mapleridge.ca
Helpline for Children (NO 604) (24 hrs)	310-1234 1-800-668-6868
General Distress Line	1-800-784-2433
Seniors Distress Line	872-1234
Rape Crisis Centre	255-6344
Transition House – Domestic Violence	467-9939
Poison Control Centre	682-5050
BC Mental Health Crisis Line (NO 604)	310-6789
Crime Prevention – Community Policing	467-7644
Crime Stoppers	1-800-222-8477
BC Hydro (power outage)	1-888-224-9376
Fortis BC (Gas emergency)	1-800-663-9911
SPCA Maple Ridge	463-9511
SPCA Emergency Line	841-2642
	mapleridge@spca.bc.ca

COUNSELLING SERVICES

Affordable Family Counselling	467-6911
Cythera Counselling Centre	467-9939
Early Psychosis Intervention Program	777-8386
Valley Therapy	463-3026
UBC Counselling Centre	827-1523

GOVERNMENT AGENCIES

B.C. Government Agent/Service BC	466-7470
B.C. Human Rights Clinic	622-1100
City of Maple Ridge / ALL departments	463-5221

HOUSING

Coast Mental Health	479-4489
Alouette Heights (temp. low income assisted living)	236-880-5202
B.C. Housing (Toll Free)	433-1711 1-866-465-6873
Outreach Services (ext. 2)	466-3031
Red Door Housing	209-6778
Tenancy Branch	660-1020

DRUG AND ALCOHOL SERVICES

Al-Anon Central Services	688-1716
Alcoholics Anonymous	434-3933
Alouette Addiction Services Needle Pick Up (Monday – Friday 10am – 3pm)	467-5179
Hannah House Recovery for Women	466-4215
Innervisions Recovery Society	465-3228
One Way Club	463-6617
Pacific Community Resources Youth Drug and alcohol services	836-6580

TRANSPORTATION & FOOD

Alouette Taxi	466-1313
Bus Information	953-3333
Salvation Army RM (food & shelter)	463-8296
Friends In Need Foodbank MR	466-3663
Friends In Need Foodbank PM	460-4619
Handy Dart	575-6600
Meals on Wheels (ext. 1218)	467-6911

HEALTH CARE CENTRES

Fraser Health Community Health Centre	476-7000
Poison Control Centre	1-800-567-8911
Public Health Unit	476-7000
Ridge Meadows Hospital	463-4111
Ridge Meadows Foundry	380-3133
Downtown Maple Ridge Care Clinics:	
Fraser Medical Care Clinic	463-1300
Pure Care Clinic	477-8800
Urgent and Primary Care Centre	476-4650

FINANCIAL AID

MR Rent Bank	526-2522
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LEGAL SERVICES & ADVOCACY

Access Justice Hotline	878-7400
Disability Alliance BC	872-1278
Family Justice Centre	466-7345
Legal Aid BC /MR (ext. 1210)	467-6911
Legal Aid BC Call Centre	408-2172
Victims Information Line	1-800-563-0808

SUPPORT ORGANIZATIONS

Act II Child & Family Services	463-0965
Adult Mental Health Resource Centre	467-6055
Alouette Addictions (Office)	467-5179
Alouette Addictions (Outreach)	616-4784
Alzheimer's Society	681-6530
BC Schizophrenia Society (BCSS)	270-7841
Child Care Resource & Referral	467-2273
Coast Mental Health (Outreach) (ext. 2)	466-3031
CSO's & Parking Enforcement	467-7305
Cythera Transition House	467-9939
Family Education & Support Centre	467-6055
Katzie First Nation-Band Office	465-8921
Maple Ridge Community Resource HUB mapleridgecommunityresourcehub@gmail.com (Monday – Friday 9:30am– 3pm; Closed Stat Holidays)	
MR/PM Community Services	467-6911
Maple Ridge Leisure Centre	467-7322
Mental Health Self Support Centre	476-7165
Ministry for Children and Families	466-7300
Mood Disorders Association	873-0103
Problem Gambling Help Line	1-888-795-6111
R.M. Assoc.for Community Living	467-8700
Ridge Meadows Hospice Society	463-7722
School District #42	463-4200
Senior's Distress Line	872-1234
The Asante Centre	467-7101
West Coast Family Resource	466-7328
Work BC Employment Services	466-4600