

DOWNTOWN MAPLE RIDGE BUSINESS IMPROVEMENT ASSOCIATION (DMRBIA)

Summary Listing of Safety & Security Resources

For more information, please visit our website: downtownmapleridge.ca/safety-security
(DowntownMapleRidge.ca / Programs / Safety & Security) or call the office at 604-467-2420

WHO TO CALL CARDS / SAFE STREETS PHONE LIST

- **Non-Emergency contact list** and general inquiries for small criminal activity or concerning events. Can be found on our website at www.downtownmapleridge.ca/safety-security/

REPORT A CONCERN CARD

- A Community Safety resource guide brought together by the City of Maple Ridge, Downtown Maple Ridge Business Improvement Association and the Ridge Meadows Chamber of Commerce.
- Link can be found on our website, or you can report your concern by scanning the QR Code:



RESOURCE DIRECTORY

- A more extended list from the Who to Call card which provides emergency and non-emergency contact info including lines for: crisis, counselling, government agencies, housing, drug and alcohol services, transportation and food, health care centres, financial aid, legal services and advocacy and other support organizations. Brochure attached.

MAPLE RIDGE COMMUNITY RESOURCE HUB

- The mission statement of the Maple Ridge Community Resource HUB that provides assistance and necessary resources to those facing housing insecurities and homelessness.

911 TIPS: Useful tips on how 9-1-1 works in relation to the police. See attached.

LOCTED PROGRAM (LOCK OUT CRIME THROUGH ENVIRONMENTAL DESIGN)

- Apply online for the 2025 LOCTED PROGRAM to help secure your business. **Application deadline is on April 1st, 2025. Applications received after this date will be considered if grant funding is still available.** Guide and application form are available on the website and the application is also attached here.

ONLINE CRIME REPORTING via link:

- ocre-sielc.rcmp-grc.gc.ca/ridgemeadows/en
- Link can also be found on our website or connect via the QR Code:



VEHICLE THEFT INFORMATION AND BEST PRACTICES


- **DO:** * Invest in a good anti-theft device. * Bait for an automatic gate to close behind you. * Be mindful of any suspicious persons or activities near a vehicle, call the police immediately. * Park in open, visible areas. * Light your driveway at night. * Engrave your stereo and other on-board valuables with your Driver's License number.
* When fueling your vehicle, ensure that you have your vehicle's key with you at all times and lock your vehicle if leaving.
- **DO NOT:** * Leave property in your vehicle. * Leave personal identification. * Set the 'Home' function on your GPS device. * Keep your garage door opener in your vehicle. * Keep spare keys to your vehicle in the vehicle.
[This article is from the "E" Division web page https://bc-cb.rcmp-grc.gc.ca/ViewPage.action?siteNodeid=2080&languageid=1&contentid=26190](https://bc-cb.rcmp-grc.gc.ca/ViewPage.action?siteNodeid=2080&languageid=1&contentid=26190)

SECURITY CAMERA ADD-ON SERVICE

- The DMRBIA is offering a security add on service of an eye level placement camera in business store fronts that rotates 360°, and follows any motion within an activity zone. This add-on service was based upon the success of the Chilliwack BIA and is not meant to replace any current security.

DMRBIA CORE AREA PATROL

- Providing a sense of community, taking care of the businesses, and making sure the welcome mat is open to the downtown is what the Core Area Patrol is all about. Patrol will cover the entire DMRBIA catchment area regularly, ready to deal with front line issues related to automobile and property crime, personal safety, hospitality and the social environment. And keeping businesses aware of DMRBIA activities, incentives, promotions, events etc. too.

 **RIDGE MEADOWS RCMP BUSINESS WATCH:** Register today for this free program that is designed to reduce crime in the Maple Ridge community. Providing our local businesses with tools and resources that can help reduce business crimes and improve safety. Application attached. [Contact crimepreventionunit@mapleridge.ca](mailto:crimepreventionunit@mapleridge.ca) for more information.

WHO TO CALL?

IMPORTANT CONTACTS FOR DOWNTOWN MAPLE RIDGE BUSINESSES



**DOWNTOWN
MAPLE RIDGE**

Business Improvement Association

Ours to Share!

604-467-2420 | downtownmapleridge.ca



@shopmapleridge



@dmrbia



Maple
Ridge



ENGAGE
Maple Ridge

engage.mapleridge.ca

Your voice matters. We want to hear from you! Engage Maple Ridge is an online community engagement platform where you can learn about City initiatives, provide feedback and connect with staff and neighbours on projects that matter to you.

City of Maple Ridge

ONLINE REPORTING: *Providing an alternative way to report non-emergency crimes which are reviewed and entered into the RCMP Records Management System by your local detachment. Your report is vital in assisting RCMP with identifying crime trends and deterring future crimes.*



<https://ocre-sielc.rcmp-grc.gc.ca/ridgemeanows>

SAFE STREETS PHONE LIST

RCMP Non-Emergency *(Where immediate response not required: Reporting crime with no suspect, delayed, or not on scene. Ongoing crime issues not in progress e.g., graffiti, drug dealing. Non-emergency in progress e.g., noisy party, drug use. Suspicious activity that may indicate ongoing criminal activity e.g., grow op.) call, 604-463- 6251*

Emergency (Police, Fire or Ambulance)

(When immediate action is required - someone's health, safety or property is in jeopardy or a crime is in progress) call, 9-1-1

Westridge Security Community Patrol

(Street disturbances, disruptive individuals, safety concerns, safe walk) call, 604-626-1536 | 24hr call & text to 604-626-1609

Community Safety Officers (CSOs) *(Aggressive panhandling, homeless encampments) email, communitysafety@mapleridge.ca*

DMRBIA *(Graffiti, Posters, Clean Team, Events & Promotions) call, 604-467-2420*

General Bylaw Complaints *(Unightly properties, parking, noise & zoning) call, 604-467-7305 email, bylaws@mapleridge.ca*

Needle pick up *(Mon - Fri, 10am - 3pm) 604-467-5179 (Alouette Addiction Services)*

Business License Enquiries *call, 604-467-7440 email, buslic@mapleridge.ca*

SPCA *(Aggressive dogs and dog bites) 604-463-9511 / mapleridge@sPCA.bc.ca*

Report a Concern!



**Maple
Ridge**

Community Safety Resources
MapleRidge.Ca/Report

City Street, Cleanliness

Illegal Dumping on City Owned Property 604-463-9581

operationscentre@mapleridge.ca

bylaws@mapleridge.ca

Engineering Operations Department 604-463-9581

operations@mapleridge.ca

Contact the Engineering Department for:

- New traffic signals, signs and street lights
- Maintain or replace damaged traffic signals, signs & street lights.
- Damage or missing pavement markings
- Road surface or sidewalk repairs
- Water Drainage Issues



Outreach Support

Call if you see someone who needs Housing or Outreach Services

Alouette Addictions	604-467-5179
Raincity Intensive Case Management Team	604-481-0122
Coastal Mental Health Outreach	604-466-3031
Fraser River Indigenous Society	604-458-0151

Needle Pickup

Mobile Harm Reduction Group	604-351-1885
City of Maple Ridge Bylaw Dept	604-467-7305

Westridge Security Community Patrol	604-626-1536
<i>24hr call & text to</i>	604-626-1609
<i>(Downtown Businesses)</i>	

Fraser Health - fraserhealth.ca



Community Safety & Bylaws

Illegal dumping on private property

bylaws@mapleridge.ca

604-467-7305

Maple Ridge SPCA (dogs off leash or at large)

604-463-9511

Parking Enforcement

604-467-7305

Abandoned buildings, unsightly properties, noise concerns, etc.

604-467-7305

Social safety concerns including homeless encampments, aggressive panhandling, graffiti.
communitysafety@mapleridge.ca

604-467-7305

See a Concern - Report It!
MapleRidge.Ca/Report



Life Emergencies: Dial 9-1-1



RCMP, Fire or Ambulance

Maple Ridge Fire Department

Burning regulations, burning permits, general fire service enquiries

Non-Emergency

604-463-5880

Ridge Meadows RCMP Detachment

For Police Non-Emergencies

604-463-6251

As a Witness, Be Prepared

to provide the RCMP call taker with this information and ask for a RCMP file number.

- Suspect description (clothing, gender, etc)
- Vehicle description
- License plate info
- Direction of travel
- Time and day

RCMP Online Reporting

Some crimes can be reported online at

www.bc-cb.rcmp-grc.gc.ca

ICBC Fraud Tips and Witness Reports

604-661-6844

Crime Stoppers

You remain anonymous, criminals don't.

text 'BCTIP' and send your tip to

1-800-222-8477 (TIPS)

www.solvecrime.ca

CRIMES (274637)

An illustration at the top of the page shows a woman in a red dress petting a black dog on the left. On the right, two children are flying a large orange kite with a yellow diamond-shaped tail against a background of stylized mountains and trees. The word "eConnect" is written in large white letters across the center of the illustration.

eConnect

Stay Connected

Sign Up to get our latest news and updates.

MapleRidge.Ca/StayConnected

Follow Us



@yourmapleridge



ALERT

MAPLE RIDGE

**Stay
in the
Know**

Sign Up Now

to get phone & text notifications for:

- Emergency Events
- Fires, Floods, Extreme Weather, Water & Other Advisories
- Facility & Program Impacts - such as pool closures
- Traffic Impacts like road work & closures



VOYENT ALERT!



Maple Ridge

See all alerts online at
MapleRidge.Ca/CurrentAlerts

Support for Local Businesses



RIDGE MEADOWS
CHAMBER OF COMMERCE

Ridge Meadows Chamber of Commerce
Unit #520 - 22470 Dewdney Trunk Rd
Maple Ridge, BC, V2X 5Z6
T 604 457 4599 | F 604 457 4598
info@ridgemeanowchamber.com



**Downtown Maple Ridge Business
Improvement Association (DMRBIA)**
34 - 22374 Lougheed Highway
Maple Ridge, BC V2X 2T5
T 604 467 2420
inquiries@downtownmapleridge.ca

PLEASE NOTE: Insert Area code 604 before dialling each number, unless otherwise noted!

In case of an EMERGENCY CALL 911

If unsure who to call:

Westridge Security: (24hr Security Dispatch Service) 604-463-8933
or DMRBIA Office: 604-467-2420 for assistance

What is Anti-social Behaviour?

Any aggressive, intimidating or destructive activity that damages or destroys another person's quality of life.

Anti Social Behaviour definition is

the behaviour by an individual or group that results in:

- another party feeling personally threatened
- creates a public nuisance, or
- has a detrimental impact upon the environment and thereby has a detrimental effect upon the quality of life of an individual or the community as a whole.

Street problems which can include...

- Begging & panhandling
- Intimidation
- Sex trade workers
- Dealing and buying drugs in public
- Loitering inside or outside your business
- Blocking or intercepting customers trying to enter your business
- Noise
- Harassment

Environmental Anti-social behaviour includes:

- Graffiti
- Littering
- Vandalism

How anti-social behaviour affects us: Anti social behaviour impacts negatively on all people, young and old, in all communities. It reduces the quality of life for all residents. Graffiti doesn't look good and has a huge impact on our communities, not to mention the costs of cleaning it up.

Why does Anti-Social Behaviour happen?

There are many factors that could cause the risk of anti-social behaviour happening.

What you can do:

Do not confront or say anything to a person demonstrating anti social behaviour. Any concerns, or other community safety issues, please do not **hesitate** to **contact RM RCMP at 604-463-6251, or in case of an emergency call 911.**

This directory is distributed to every downtown Maple Ridge BIA business and service provider. Purpose: A Resource Directory for day to day use, providing mostly "local" contact numbers, in case of possible emergencies or issues.

Visit website www.downtownmapleridge.ca for details on provided resource information and their purpose.

For additional copies, call 604-467-2420, or email: executivedirector@downtownmapleridge.ca

RCMP ONLINE REPORTING:

Providing an alternative way to report non-emergency crimes which are reviewed and entered into the RCMP Records Management System by your local detachment. Your report is vital in assisting RCMP with identifying crime trends and deterring future crimes.



<https://ocre-sielc.rcmp-grc.gc.ca/ridgemeadows>



DOWNTOWN MAPLE RIDGE

Ours to Share!

Resource Directory

COMMITTED TO THE CORE

Distributed by:

Downtown Maple Ridge

Business Improvement Association

#34 – 22374 Lougheed Hwy.

Maple Ridge, B.C. V2X 2T5

604-467-2420

DowntownMapleRidge.ca

CRISIS INTERVENTION

Emergency (Police, Fire or Ambulance)	911
R.C.M.P (non-emergency)	463-6251
Fire Department (non-emergency)	463-5880
BC Health Link	811
Community Service Info Line	211
City of Maple Ridge Bylaws	467-7305
Westridge Security (24-hour Security) (Street disturbances, disruptive individuals, safety concerns, safe walk)	463-8933
Fraser Health Crisis Line	951-8855
Community Safety Officer (CSO) (responders to anti-social behaviours, aggressive panhandling, homeless encampments)	467-7305
	communitysafety@mapleridge.ca
Helpline for Children (NO 604) (24 hrs)	310-1234 1-800-668-6868
General Distress Line	1-800-784-2433
Seniors Distress Line	872-1234
Rape Crisis Centre	255-6344
Transition House – Domestic Violence	467-9939
Poison Control Centre	682-5050
BC Mental Health Crisis Line (NO 604)	310-6789
Crime Prevention – Community Policing	467-7644
Crime Stoppers	1-800-222-8477
BC Hydro (power outage)	1-888-224-9376
Fortis BC (Gas emergency)	1-800-663-9911
SPCA Maple Ridge	463-9511
SPCA Emergency Line	841-2642
	mapleridge@spca.bc.ca

COUNSELLING SERVICES

Affordable Family Counselling	467-6911
Cythera Counselling Centre	467-9939
Early Psychosis Intervention Program	777-8386
Valley Therapy	463-3026
UBC Counselling Centre	827-1523

GOVERNMENT AGENCIES

B.C. Government Agent/Service BC	466-7470
B.C. Human Rights Clinic	622-1100
City of Maple Ridge / ALL departments	463-5221

HOUSING

Coast Mental Health	479-4489
Alouette Heights (temp. low income assisted living)	236-880-5202
B.C. Housing (Toll Free)	433-1711 1-866-465-6873
Outreach Services (ext. 2)	466-3031
Red Door Housing	209-6778
Tenancy Branch	660-1020

DRUG AND ALCOHOL SERVICES

Al-Anon Central Services	688-1716
Alcoholics Anonymous	434-3933
Alouette Addiction Services Needle Pick Up (Monday – Friday 10am – 3pm)	467-5179
Hannah House Recovery for Women	466-4215
Innervisions Recovery Society	465-3228
One Way Club	463-6617
Pacific Community Resources Youth Drug and alcohol services	836-6580

TRANSPORTATION & FOOD

Alouette Taxi	466-1313
Bus Information	953-3333
Salvation Army RM (food & shelter)	463-8296
Friends In Need Foodbank MR	466-3663
Friends In Need Foodbank PM	460-4619
Handy Dart	575-6600
Meals on Wheels (ext. 1218)	467-6911

HEALTH CARE CENTRES

Fraser Health Community Health Centre	476-7000
Poison Control Centre	1-800-567-8911
Public Health Unit	476-7000
Ridge Meadows Hospital	463-4111
Ridge Meadows Foundry	380-3133
Downtown Maple Ridge Care Clinics:	
Fraser Medical Care Clinic	463-1300
Pure Care Clinic	477-8800
Urgent and Primary Care Centre	476-4650

FINANCIAL AID

MR Rent Bank	526-2522
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LEGAL SERVICES & ADVOCACY

Access Justice Hotline	878-7400
Disability Alliance BC	872-1278
Family Justice Centre	466-7345
Legal Aid BC /MR (ext. 1210)	467-6911
Legal Aid BC Call Centre	408-2172
Victims Information Line	1-800-563-0808

SUPPORT ORGANIZATIONS

Act II Child & Family Services	463-0965
Adult Mental Health Resource Centre	467-6055
Alouette Addictions (Office)	467-5179
Alouette Addictions (Outreach)	616-4784
Alzheimer's Society	681-6530
BC Schizophrenia Society (BCSS)	270-7841
Child Care Resource & Referral	467-2273
Coast Mental Health (Outreach) (ext. 2)	466-3031
CSO's & Parking Enforcement	467-7305
Cythera Transition House	467-9939
Family Education & Support Centre	467-6055
Katzie First Nation-Band Office	465-8921
Maple Ridge Community Resource HUB mapleridgecommunityresourcehub@gmail.com (Monday – Friday 9:30am– 3pm; Closed Stat Holidays)	
MR/PM Community Services	467-6911
Maple Ridge Leisure Centre	467-7322
Mental Health Self Support Centre	476-7165
Ministry for Children and Families	466-7300
Mood Disorders Association	873-0103
Problem Gambling Help Line	1-888-795-6111
R.M. Assoc.for Community Living	467-8700
Ridge Meadows Hospice Society	463-7722
School District #42	463-4200
Senior's Distress Line	872-1234
The Asante Centre	467-7101
West Coast Family Resource	466-7328
Work BC Employment Services	466-4600

HUB Mission Statement



The Community Resource HUB was originally established by the City of Maple Ridge and community partners in 2021. The mission of the HUB is to dignify the lives of non-sheltered individuals facing housing insecurity. This is achieved by offering a low barrier welcoming space, access to showers, washrooms, meals, clothing and various outreach services. The HUB team consists of a Coordinator, Housing Outreach Lead, Host, security, and janitorial service providers, who work closely with volunteers to support HUB participants.

At present, the HUB is open from 9:30 am to 3 pm Monday to Friday. The location of the HUB is on the west parking lot of the Ridge Church. It is located within a black fence to offer additional safety and security. All volunteers, partners and staff are expected to uphold strict confidentiality regarding matters of the Hub.

All staff and volunteers must engage with clients in a person-centered approach, adapting to each client's needs and advocating for the individual. Volunteers will assist in welcoming and providing positive interactions with all participants while supporting daily operations.

Our hope is to bridge the gap between participant's and the need for housing, community resources and sustainability by supporting their goals for a promising future.

If you are interested in learning more about the HUB and various volunteer opportunities, please contact the HUB Coordinator at mapleridgecommunityresourcehub@gmail.com

Useful tips on how 9-1-1 works in relation to the police

Non Emergency Reporting

- The police non-emergency number in Maple Ridge and Pitt Meadows is **604-463-6251**
- The non-emergency line is for situations where immediate response or dispatch of police is **NOT REQUIRED**
 - **Examples:** Reporting crime with no suspect, reporting ongoing drug use, loud parties
- The call-taker has a bit more time to gather more information

What is a non-emergency call?

- No immediate **Threat to life or property**
- Less of a chance of an **escalation (e.g. noisy party)**
- Is after the fact - **Crime already happened (stolen vehicle), suspect no longer on scene**

RCMP File Numbers

- Once a report is taken by a Report Agent, they will issue you a file number. Example: **RM13-12345**
 - o RM - for Ridge Meadows
 - o 13 for the year 2013
 - o 12345 - number of files created to date.

Emergency Calling 9-1-1

When to call 9-1-1

- Something "in progress" - e.g. fights, break and enters (if suspects on scene), impaired driver report.
- Something that has "just occurred" - e.g. serious crime such as sexual assault, robbery
- Something "about to occur" - e.g. vandal, prowler
- **Any** threat to life and/or property - e.g. screams, attacks, gunshots, fire, accident with injuries/medical

What to expect when you call 9-1-1:

- A call-taker will answer by saying: "9-1-1: do you need police, fire, or ambulance?"
- Tell the call-taker which service you require and for which City.
- You will then be transferred to the requested agency where they will answer with, for example, " Ridge-Meadows RCMP emergencies"

Event in progress or "just occurred"

- A call-taker will obtain the initial information
- They will pass on pertinent information to the dispatcher through the computer system
- The dispatcher will broadcast the event to all units (cars), or to a specific channel based on the type of call

Calling 9-1-1 using the 7 W's

- What is happening or just happened?
- Where is your location and the location the incident is occurring?
- When did it happen, has there been a time delay?
- What are you observing? a crime in progress or is it about to happen?
- Where did the suspect flee? On foot or in a vehicle?
- What kind of vehicle was involved? Description and plate # if known?
- Where is the suspect's direction of travel?



LOCK OUT CRIME THROUGH ENVIRONMENTAL DESIGN (LOCTED)
PROGRAM INFORMATION, GUIDE & APPLICATION

FOR COMMERCIAL PROPERTIES LOCATED WITHIN THE DOWNTOWN MAPLE RIDGE BUSINESS
IMPROVEMENT ASSOCIATION (DMRBIA) CATCHMENT AREA

MAPLE RIDGE, BRITISH COLUMBIA

GRANT FUNDING OPPORTUNITY

*This program can provide grants of up to 50% of the cost of eligible improvements, up to a maximum of **\$2,000** per building.*

HISTORY

Initiated in 2020, this program is the result of a desire by the Downtown Maple Ridge Business Improvement Association (DMRBIA), the City of Maple Ridge - Bylaw Dept., and the Downtown Maple Ridge business community to support elements of environmental crime prevention through design considerations to encourage a reduction of safety concerns and incidence of crime in the downtown core of Maple Ridge.

PROGRAM PURPOSE AND GOAL

This program provides free access to a CPTED assessment of a DMRBIA business location and its surroundings by CPTED-trained personnel. Depending on the outcome, grant funding to property and/or business owner may be available to assist with recommended modifications. The goal of this program is to encourage DMRBIA members to invest in CPTED based adjustments. When properly applied, CPTED principles can deter crime and help make people feel safe within our downtown MR area.

This initiative may contribute to:

- Making Downtown Maple Ridge a more inviting and safer place to shop, walk, live, and play;
- Promoting the marketability of retail and commercial businesses;
- Assisting property owners to attract and retain tenants;
- Contributing to the quality of life of residents, workers and visitors to Maple Ridge;
- Building civic pride among the business community and the citizens of Maple Ridge.

ELIGIBLE PROPERTIES:

Commercial buildings within the DMRBIA Area.

ELIGIBLE APPLICANTS:

- You must be a DMRBIA property or business owner. If the applicant is the business owner, the property owner must approve of the application in writing and confirm that all improvements are to be paid for by the applicant;
- City of Maple Ridge property taxes pertaining to the property are fully paid and current;
- You must start your improvement project **after the application is approved**; and
- You have not received a previous grant under this program for the subject property in the prior 10 years.
Note: Both property and business owner are eligible to apply for a grant for subject property once every 10 years as long as the improvements are paid for by the applicant.

***Program is limited to annual budget funding available and the availability of CPTED-trained personnel**

GRANT AMOUNTS

This program can provide grants of up to 50% of the actual cost of eligible improvements, up to a maximum of \$2,000 per building (excluding taxes).

ELIGIBLE LOCTED IMPROVEMENTS

Projects are subject to a free CPTED assessment and improvements should be following recommendations of assessment, to reflect CPTED (“Crime Prevention Through Environmental Design”) principles. For this purpose, applicants should review CPTED criteria outlined via the link below:

en.wikipedia.org/wiki/Crime_prevention_through_environmental_design

CPTED definition: Crime Prevention Through Environmental Design (CPTED) is a multi-disciplinary approach of crime prevention that uses urban and architectural design and the management of built and natural environments. CPTED strategies aim to reduce victimization, deter offender decisions that could precede criminal acts, and build a sense of community among inhabitants so they can gain territorial control of areas, reduce crime, and minimize fear of crime. CPTED is pronounced ‘sep-ted’ and it is also known around the world as Designing Out Crime, Defensible Space, and other similar terms.

GRANT APPLICATION, APPROVAL, AND REIMBURSEMENT PROCESS

All project proposals are subject to a comprehensive review by LOCTED Committee, must meet high quality standards, and must reflect spirit and intent of the LOCTED Program Guidelines.

Generally, the application, approval, and reimbursement process is as follows:

- 1) Contact the DMRBIA to determine if your building is in the DMRBIA area, to obtain a LOCTED Program Guide and Application Form + review your proposed project;
- 2) Schedule CPTED assessment for your building;
- 3) Submit a completed Application to the DMRBIA, include “before” pictures;
- 4) LOCTED Committee reviews the application;
- 5) Applicant will be advised in writing if the Application has been approved, refused or approved with conditions. All Applications will be reviewed on a timely basis;
- 6) If approved, a Performance Agreement is entered into between the successful applicant and the DMRBIA, which will include a detailed description of the project and work to be completed including all relevant attachments included with the Application (including drawings), cost of project, anticipated completion date, etc (completion must be **before Dec. 31** of application year), and any conditions;
- 7) Project construction can start immediately following completion of Performance Agreement;
- 8) The applicant must provide the following to the DMRBIA for reimbursement:
 - a) Proof of Completion signed by applicant and/or contractor, indicating work described within Performance Agreement has been completed and paid in full + “after” pictures;
 - b) Copies of all invoices pertaining to project and proof of payment (copies of credit card receipts or cancelled cheques); and
 - c) Proof that improvements passed final inspection (where required) and meet all CMR requirements including zoning, building and safety codes (where required);
- 9) Project is inspected by DMRBIA to ensure completion of terms of the Performance Agreement;
- 10) Applicant is issued a cheque according to the terms of the Performance Agreement, to the maximum of 50% of the actual improvement costs (excluding taxes) and max. \$2,000

* Submitting an Application does not guarantee a grant or a specific grant amount.

We encourage you to review the information provided here and take advantage of this opportunity. Please call the office with any questions at 604-467-2420, we would be delighted to inform you of the possibilities and opportunities available. Be sure to apply before the April 1st, 2025 deadline.

Visit our website at downtownmapleridge.ca (Programs / Safety & Security) for more information. Guide and application form are available for download.



**DOWNTOWN
MAPLE RIDGE**
Business Improvement Association

#34—22374 Lougheed Hwy.
Maple Ridge, BC V2X 2T5
Phone: 604-467-2420

Email: executivedirector@downtownmapleridge.ca
Website: www.DowntownMapleRidge.ca

2025 DMRBIA LOCTED PROGRAM APPLICATION

Application Deadline: April 1, 2025. Applications received after this date will be considered if grant funding is still available.

Date: _____	Applicant is the: <input type="checkbox"/> Property Owner <input type="checkbox"/> Business Owner
Applicant Name: _____	Phone: _____ Fax: _____
Address: _____	Email: _____
City: _____ P.C. _____	

Property Address: _____

Legal Description of the property where the project will occur:

Please attach a detailed description of the improvements that are proposed. Attach supporting materials including a description of the project, photos of the existing property, drawings of the proposed improvements (if applicable), two (2) quotes, a detailed line item budget and a project schedule. Please ensure all attachments are clearly labelled.

Total Cost of Improvements: \$ Grant requested: \$

Approximate Date Project Construction will begin: _____ Proposed Completion Date: _____
Deadline Dec.31, 2025

BUILDING INFORMATION:

To your knowledge is the building a *Heritage Building*? YES NO UNKNOWN

CPTED assessment completed : _____ recommended improvements:

Landscape: _____

Lighting: _____

Other: _____

Copy of CPTED assessment attached : _____

Current use: Retail Restaurant Office Service Other Commercial Residential Other
 (please tick all appropriate boxes)

I understand that my submission of an application does not constitute a guarantee for funding under the Lock Out Crime Through Environmental Design (LOCTED) Program. I certify that all information is true and accurate to the best of my knowledge and, if approved, work will be completed in accordance with terms and conditions of the Performance Agreement entered into with the DMRBIA and City of Maple Ridge.

 Applicant Signature

Office Use Only

Date Rec'd: _____ Date of Application Review: _____
 Application Complete: YES NO *(If no, provide details)*

Decision: APPROVED APPROVED / CONDITIONS NOT APPROVED

Amount of Grant: \$

PLEASE ATTACH THE FOLLOWING ITEMS:

- | | | |
|--|--|--|
| <input type="checkbox"/> Copy of Property Title | <input type="checkbox"/> Project Description | <input type="checkbox"/> Photos of the existing building |
| <input type="checkbox"/> Sketch/illustrations/drawings of the proposed improvements, | | <input type="checkbox"/> Detailed line item budget |
| <input type="checkbox"/> Project schedule (Start and End Date) | <input type="checkbox"/> Two (2) Contract Quotes | <input type="checkbox"/> Description of materials |

Note: Information collected in this application form is confidential & collected for the purpose of administrating the LOCTED Program and to maintain communications as considered necessary. Please note that the name & location of the property improvement designs may be released to various organizations, the media, and the public if the applicant receives a grant under the LOCTED Program.

ELIGIBILITY REQUIREMENTS

- Eligible commercial buildings must be located within the Downtown Maple Ridge Business Improvement Association (DMRBIA) Area.
- The applicant must be the property or business owner, with property owner's written consent.
- Grants are only paid upon completion of the pre-approved LOCTED project.; applications submitted after project is completed (or started) are not eligible.
- Maximum grant is 50% of cost of eligible improvements, maximum of \$2,000 per building .
- Only projects which meet eligible improvements, or are otherwise deemed eligible upon review by the LOCTED Committee may be eligible to receive a grant.

PROCEDURE

- All applicants are encouraged to directly connect with the DMRBIA prior to formally submitting their application to discuss the program process, review project intention, and outline eligible improvements.
- Personalized CPTED assessment for applicant property scheduled and recommendations proposed according to outcome.
- Completed application submitted to the DMRBIA.
- Project Review Committee reviews the application and will either approve, approve with conditions or refuse an application at its discretion. Additional information may be requested.
- A Performance Agreement is entered into between the successful applicant and the DMRBIA, which will include a description of the project, total cost of the project, list of eligible project expenses, start and completion dates of the project (completion must occur by December 31, 2025), amount of the grant awarded, and any conditions.
- Project can start immediately following written approval from DMRBIA
- Applicant provides to the DMRBIA a written notice of completion signed by the applicant or contractor, copies of all invoices pertaining to the project, proof of payment, and proof of final inspection (where required) + "after pictures".
- Completed project is inspected by the Project Review Committee.
- Applicant is issued a cheque (up to 50% of actual cost/excluding taxes, to maximum of \$2,000).

ELIGIBLE LOCTED IMPROVEMENTS

Environmental building features, eligible for LOCTED grant dollars, may include, but are not restricted to the following CPTED based upgrades. Improvements are intended to possibly influence behaviour and encourage stewardship, while reducing acts of vandalism; AND support CMR Bylaws' and RM RCMP's goal of helping reduce property crime. Eligible improvements include:

Wall attachments	Exterior Security Lighting	Environmental Engineered Details	Design Fees
Door modifications	Storefront clearance	Remove Landscaping Details	Fencing
Window access	Add Landscaping Elements	Obstructed Entranceways	Ext. Alarm/part of project

GRANT APPROVAL

- All project proposals are subject to a comprehensive review, must meet high quality standards, and must reflect the spirit and intent of the LOCTED Program Guidelines.
- Submission of an application is not a guarantee of funding approval or a specific grant amount.

GRANT REIMBURSEMENT PROCESS

- The applicant must provide the following to the DMRBIA for reimbursement:
- A written notice of completion signed by the applicant or contractor;
- Copies of all invoices pertaining to the project and proof of payment (copies of credit card receipts or cancelled cheques);
- Proof that improvements have passed final inspection (where required) and meet all City of Maple Ridge requirements including zoning, building and safety code (where required);
- Project inspection completed by Project Review Committee;
- Applicant is issued a cheque.

IMPORTANT

- Full details of this program are contained in the [LOCTED Guide](#).

> Applicant must obtain all necessary permits and take into consideration the additional time required to obtain such permits.

The City of Maple Ridge encourages interested parties to reach out to the building counter for assistance.

Building Department - General Inquiries, Tel: 604-467-7311, Email: buildingenquiries@mapleridge.ca

Building Department - Permit Applications, Email: permitapplications@mapleridge.ca

Information can also be obtained via the [Building Permits & Inspections page](#). Changes may likely require building permit(s). As you are formulating your plans please refer to the [Maple Ridge Town Centre Development Permit Area Guidelines](#).



**DOWNTOWN
MAPLE RIDGE**

Business Improvement Association

Ours to Share!

Security Camera Add-on Program

Available devices

Eufy Security Camera 2k Pan and tilt

Eufy Security Camera 2k 1080P

Mubview PK320



THE DOWNTOWN MAPLE RIDGE BUSINESS IMPROVEMENT ASSOCIATION (DMRBIA)

The DMRBIA is implementing a new security add on service of a security camera placed at eye level in business storefronts.

The camera is meant to deter criminal activity before it happens as it is easy to spot and follows the subject as long as they are within a customized activity zone set by businesses themselves.

Please Note:

This is an addition to any current security in place and participation will not be allowed to replace existing or as the only form of security.

Upon approval of member application and payment for camera.
(50% payment of camera by member \$32.50 - invoice will be sent when approved for program)

- DMRBIA will arrange an appointment time to supply and install 1 security camera in your business / storefront at eye level.
- At installation the BIA Member participant will be required to sign up to the camera app and cloud storage (approx. \$40/year).
- During set up, camera must be shared and access allowed to the DMRBIA. This is solely for the purpose of reporting to necessary organizations (Security, RCMP, Social services etc.).
- Participant will treat the camera as they would a security alarm system. Activating when not in place of business and de-activating when on site.

To Sign up please visit

www.downtownmapleridge.ca/safety-security

All questions can be e-mailed to CAP@downtownmapleridge.ca
or contact our office at 604-467-2420

Want to keep your business and your community's businesses safe?

Join Business Watch

Business Watch is a free program designed to reduce crime in the Downtown Maple Ridge business community. The program partners with the City of Maple Ridge and the Ridge Meadows RCMP to provide local businesses with tools and resources that can help reduce business crimes and improve safety.



If you are interested in registering your business with Business Watch, please contact the Ridge Meadows RCMP Crime Prevention Unit at:
crimepreventionunit@mapleridge.ca



**DOWNTOWN
MAPLE RIDGE**
Business Improvement Association



Maple Ridge



RIDGE MEADOWS RCMP BUSINESS WATCH REGISTRATION



Is this a new/initial registration? Yes / No

Is this an update? Yes / No

Company Name:					
Business Address:			Postal Code:		
Business Telephone:		Fax Number:			
Business Email:					
Type of Business:					
Owner Name:			Phone Number:		
Owner's Address:					
Owner's Email:					
Preferred Method of Contact: Phone <input type="checkbox"/> Email <input type="checkbox"/> Mail <input type="checkbox"/>					
Hours of Operation: (E.g.: 10am - 6pm)	Mon:	Tues:	Wed:	Thurs:	
	Fri:	Sat:	Sun:	# Employees:	
Would you like to be contacted for a CPTED security assessment by the Crime Prevention Unit? Yes <input type="checkbox"/> No <input type="checkbox"/>					
Alarm Company: _____ Phone : _____					
Alarm Monitored: Yes <input type="checkbox"/> No <input type="checkbox"/> Video Surveillance Camera: Yes <input type="checkbox"/> No <input type="checkbox"/>					
Video Availability: _____ Camera Coverage: _____					
Emergency Contacts: Business after hour contact person(s). ***Provide any additional contacts on a separate piece of paper or on the back of this form.*** In the event that an emergency should occur, the RCMP would give notice to the contact(s) below.					
1. Contact Name:			Title:		
Home Phone:		Cell Phone:		Preferred:	
2. Contact Name:			Title:		
Home Phone:		Cell Phone:		Preferred:	
3. Contact Name:			Title:		
Home Phone:		Cell Phone:		Preferred:	
Signature:			Date (YYYY/MM/DD):		
Please return this completed form to the Ridge Meadows RCMP Crime Prevention Unit Ridge Meadows RCMP Crime Prevention Unit 11990 Haney Place, Maple Ridge, B.C., V2X 9B8 Phone: 604-476-6916 Email: crimepreventionunit@mapleridge.ca				For RCMP Use Only	
				District	
				Atom	
				Business #	